

भारत सरकार / GOVERNMENT OF INDIA
संचारमंत्रालय/ MINISTRY OF COMMUNICATIONS
दूरसंचारविभाग/ DEPARTMENT OF TELECOMMUNICATIONS
20- अशोकरोड, संचारभवन/20, ASHOKA ROAD, SANCHAR BHAWAN
नईदिल्ली-110001/ NEW DELHI-110001

No. 49-1/TA-II/Misc-Corr-Part(1)/2439-2464

Dated: 18/08/2020

To,

Chairman/Managing Directors of all Public Sector Banks
(As per attached list)

Subject: Life Certificate via Bank Branches

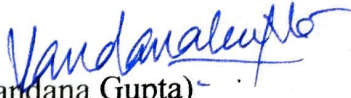
The Department of Telecommunications (DoT) is directly disbursing the monthly pension for over 95000 BSNL retirees (combined service optees), DoT pensioners and 40000 MTNL pensioners including over 88000 BSNL/MTNL Voluntary Retirement Scheme 2019 retirees. Pension for these pensioners is being directly credited into their bank accounts by Controller of Communication Accounts offices across the country. These pensioners are required to submit their Life Certificates (LC) to the CCA offices directly.

To facilitate the pensioners, **the submission of Life certificate has been staggered for such pensioners receiving pension directly from DoT.** As per this arrangement, Life Certificate has to be submitted by pensioners within one year of last submission or in November in each year. Further, pensioners are required to give their first Life certificate (after retirement) within one year of their retirement or in November.

Many pensioners, whose Life Certificate were due to be submitted in the month of Feb 2020 and March 2020 could not submit the same by then or in November last year. Further, many of these pensioners could not give their Life certificate from March onwards also because of imposition of lockdowns/containment zones etc. starting 25th March, 2020 in light of spread of Covid 19. Under such circumstances and to facilitate the pensioners, the deadline to submit LC for above pensioners and those who were required to submit till August 2020, has been extended till 30/9/2020 failing which pension is liable to be stopped.

Considering the fact that bank branches are spread throughout the country and are easily accessible to people, it is requested that all support be provided to Department of Telecommunications pensioners in generation of their LC/Digital Life Certificates (DLC) using the Jeevan Pramaan facility at the branches. A copy of the DLC generation procedure using Jeevan Pramaan in respect of Department of Telecommunications pensioners is enclosed (Enclosure I) (wherein special attention needs to be given to Table 1 of Step 2) which may be made available at bank branches. Additionally, if branches are not equipped with the Jeevan Pramaan facility, physical Life Certificates signed by an authorized bank official may please be handed over to the pensioner based on KYC documents available at branches and document (PPO) submitted by pensioner.

Cooperation and prompt action on part of Bank, specially during the Covid-19 pandemic, will go a long way to facilitate these pensioners in their post retirement life by easing the process of submission of Life certificate.


(Vandana Gupta)
DDG (Accounts)

Enclosures: As above

Copy to:

1. All Pr. CCAs/CCAs with a request to give wide publicity.
2. Addl. CGCA